



ACCOMMODATION RULES

FOR GUESTS WITH COMPANION

ANIMALS AT PJSC «HC «COSMOS»



I. GENERAL TERMS

1.1 PJSC «HC «Cosmos» (hereinafter referred to as «Hotel») reserves the right to determine whether a companion animal will be allowed to stay at the hotel room. Hotel Administration reserves the right to deny such accommodation without giving reasons.

1.2. Guests with companion animals will be placed exclusively at the hotel rooms specifically intended for such purposes, which must be booked in advance.

1.3. Accommodation at the Hotel with wild animals or animals posing a potential threat to life and health of a human is forbidden.

1.4. The term «companion animal» shall only apply to the breeds of cats and dogs weighing up to 7 (seven) kilograms, as well as other companion animals which stay is approved by the Hotel Administration.

1.5. The accommodation with companion animals is allowed provided availability of proper veterinary documents (veterinary passport or a certificate issued by a veterinarian) with all the proper inoculation marks. The certificate must be issued no more than one week prior to the expected check-in date.

1.6. The Hotel allows accommodation with special companion animals, namely, guide dogs, which service the needs of individuals with disabilities.

1.7. Animals belonging to special police units – guard dogs, sniffer dogs, etc. are allowed to be present within the Hotel territory.

1.8. Before booking a room, owners of companion animals (hereinafter referred to as «Owner») must notify the Hotel Administration about the type and breed of the companion animal (including its age and size) and specify whether any special conditions need to be met for the animal's accommodation at the Hotel. The Conditions may vary depending on the instructions issued by the Hotel Administration.

1.9. At the time of check-in at the Hotel with a companion animal, its Owner must familiarize him/herself with the «Accommodation Rules for Guests with Companion Animals at PJSC «HC «Cosmos» and sign the consent to comply with the said rules.

1.10. It is forbidden to accommodate more than one companion animal in a hotel room.

II. OBLIGATIONS OF A COMPANION ANIMAL OWNER TO THE HOTEL

A guest residing with an animal undertakes the obligation to comply with the sanitary and hygienic regime as applied to the hotel room and to the Hotel territory:



- 2.1. The Owner shall have a special mat or a special cage for the companion animal.
- 2.2. The Owner shall have a special tray to be used as animal toilet.
- 2.3. The Owner shall have a special dish for feeding of the companion animal.
- 2.4. Within the Hotel territory the dogs shall wear a muzzle and be on a leash, or in a special cage at all times. Other animals must be held in specialized cages. Decorative (small) breeds can be on a leash or in the arms of the Owner.
- 2.5. The owner shall walk the middle and large size dogs on a leash and with a muzzle on at all times.
- 2.6. The Owner must ensure absence of the companion animal at in the room at the time it is cleaned by the Hotel maids or for the duration of repair works.
- 2.7. The Owner shall notify the Hotel Administration if the animal is left in the room unattended.
- 2.8. The Owner in the company of an animal shall use the lift specified by the Hotel Administration exclusively.

III. RESTRICTION SIMPOSED BY THE HOTEL ADMINISTRATION ON ACCOMMODATION WITH COMPANION ANIMALS

- 3.1. It is forbidden to take the companion animals with you to restaurants, the fitness center, the concert hall and other common use areas.
- 3.2. It is forbidden to use tableware of the Hotel to feed the animals.
- 3.3. It is forbidden to use Hotel beds and armchairs as a resting place for the animals.
- 3.4. In the absence of a special cage, it is forbidden to leave animals unattended in the hotel room, the hall or other places of common use of the Hotel or in the Hotel's territory.
- 3.5. It is forbidden to walk the companion animals in the territory of the Hotel (inside the fencing), including on the lawns.
- 3.6. It is forbidden to wash the companion animals in the showers or bath tubs of the rooms; use towels, blankets and other linen of the hotel for animal hygiene.
- 3.7. It is forbidden to comb the animals out in the Hotel room.
- 3.8. It is forbidden to bathe the animals in the pools located in the territory of the Hotel.

IV. RESPONSIBILITIES OF THE COMPANION ANIMAL'S OWNER

- 4.1. The Owner undertakes full responsibility for solution of the problems associated with feeding, cleaning, walking the animal.



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4.2. The Owner undertakes full responsibility for the possible damage of the Hotel's property by the animals. Should any property be damaged by the companion animal, the Owner shall compensate for the damage in accordance with the Pricelist effective at the Hotel at the time of accommodation of the animal owner.

4.3. The Owner undertakes full responsibility for cleaning the waste products of the animal.

4.4. The Owner shall bear all the risks before the Hotel and third parties associated and originating from the behavior of the animal, as well as the time and conditions of its presence in a Hotel room.

4.5. The Owner shall cover the costs of deep cleaning of the room to be carried out after his/her check-out. The cost of the deep cleaning is included in the accommodation rates.

V. THE TERMS OF TERMINATION OF THE AGREEMENT WITH A GUEST STAYING WITH A COMPANION ANIMAL

The Hotel Administration reserves the right to terminate the agreement:

- in the case of violation of the Accommodation Rules for Guests with Companion Animals at PJSC «HC «Cosmos»
- aggressive, inadequate, noisy behavior of the companion animal
- if the companion animal impedes comfortable stay of the Hotel's guests and visitors.

With best regards,

The «Cosmos» Hotel